

June 9, 2010

To: Randy Ballard
Shore Western Manufacturing, Inc.
225 West Duarte Road
Monrovia, CA 91016

Dear Randy,

I would like to take a moment to express my satisfaction with the excellent service life and support we have experienced with Shore Western Manufacturing. At ATE we run servo hydraulic actuators for high cycle fatigue tests with high loads and displacements at frequencies up to 250 Hz. They run nearly continuously and as a contract test lab we depend heavily on them. Our operational test conditions are so severe that in the past we repeatedly experienced fatigue failures with ALL major structural test supplier's actuators. Most high performance "Fatigue Rated" actuators would last for about 3 - 6 months before a failure occurred. We learned that "Fatigue Rated" did not mean infinite fatigue life and a failure was not covered by warranty after the first 12 months.

10 years ago we contacted Shore Western in an attempt to find an actuator that was really fatigue rated to our real world service conditions. Shore Western listened to our problems, evaluated the application and then provided actuators that have operated with no structural fatigue related issues for over 9 years and many millions of cycles. These actuators are built tough and exceeded the fatigue life expectations that we had for them.

Further, Shore Western Manufacturing provides application engineering assistance and phone support without a service contract. We have found them to be flexible, extremely supportive and they have offered special design features that are easily implemented at little or no cost.

I would highly recommend Shore Western Manufacturing, Inc.'s actuators for the most demanding test applications.

Sincerely,



Greg Bellono
Advanced Testing & Engineering, Inc.
12255 Delta St.
Taylor, MI 48180